



Volume 8, Issue 1

January 12, 2010

**Welcome 2010**

The Employees and Board of Commissioners want to wish you a Happy New Year! In April, Double Springs will have been providing quality drinking water to customers for 44 years! In 1966, the Utility served 283 customers. Starting the 2010 year, the Utility serves 2,690 active customers. In this new year, we will strive to fulfill our mission to continue to provide quality drinking water exceeding all state standards with a reasonable rate and render fair and friendly service to all our customers.

Our goal is to inform our customers and the community with leak repair tips, water saving advice, keep drinking water safe and water conservation tips. Look for literature at our office, on our web-site, on your Utility bill and/or newsletter.

**How Much Water Do We Use?**

Toilet .....	26.7%
Washing Machine .....	21.7%
Shower .....	16.8%
Faucet .....	15.7%
Leaks .....	13.7%
Other .....	5.3%

*Source: American Water Works Association Research Foundation*

**Employee Spotlight—Angie Byers**

Angie is the Double Springs Utility's Office Manager and has worked for the Utility for 13 years. Angie and her husband Alan, have been married for 14 years and have 3 children, Kaylin, Clay and Hannah Beth. Angie and her family enjoy spending time together, participating in church activities and camping. She and her family attend the Baxter Church of Christ. Angie is a vital part of our Utility family. It is often said that she is the "brains of the operation" and we are very blessed to have her.

**Need Utility Lines Located?**

Electric, water, telephone, gas and cable TV services have underground lines to supply your home with their services. Some lines may be close to the ground surface, making digging dangerous. Fortunately, you can call Tennessee One-Call 1-800-351-1111, to notify participating utility companies to locate buried lines, **FREE** of charge to you! Take advantage of this service and prevent damages to Utility lines that are expensive and dangerous.

**Average Consumer Water Use**

Studies show, an average family's daily water usage is 400 gallons. Approximately 70 % is used indoors. Approximately 30 % is outdoor use.

The majority of the 70 % is bathroom usage. The toilet alone can use 27% of the household water. Some toilets can use up to 7 gallons of water per flush. A leaky toilet can waste about 200 gallons or more of water every day. Turning off the tap while brushing your teeth or shaving, can save more than 200 gallons of water per month.

Outside the bathroom, there are several ways to save water as well. New water conserving washing machines can use less than 1/2 the amount of water than the traditional models. Filling a sink and closing the tap rather than washing dishes with an open tap can save up to 10 gallons. These are just a few simple ways families can recognize how to reduce their water usage and save money.

The amount of money you save on your water bill does depend on the cost of water. The employees and Board budget and plan to keep the cost of water at the minimum amount possible. The sensible action for consumers is use less water to lower your monthly bill. Most of all, using less water will conserve our most valuable and limited resource for generations to come. Everyone needs and enjoys water. Everyone needs to learn to protect and use water wisely.

**Board Meeting Dates**

The Board meets 4:30 pm on the following dates...

- February 8, 2010    March 8, 2010
- April 12, 2010    May 10, 2010

The meeting is held at the Utility's office located at 2677 West Broad Street. If you wish to be placed on the agenda you will need to call the Utility's office one week prior to the meeting date and request to be placed on the agenda.

**Office Closing Dates**

- February 15, President's Day
- April 2, Good Friday    May 31, Memorial Day

**Board Members**

The Utility is governed by three Board Members. The Members are as follows:

- Morgan McHenry, President
- Terry Chaffin, Vice President
- Danny Fox, Secretary/Treasurer

Each member resides in the Double Springs Utility District service area. They are available for any questions you may have and you are invited to attend Board meetings to share any comments you may have.

**Office Hours & Contact Information**

Office hours are Monday - Friday from 8:00-12:00 & 1:00-4:30, closed Wednesday.

Office (931) 526-3827 or fax (931) 520-6193 or contact us at [doublesprings.utilitydistrict.com](http://doublesprings.utilitydistrict.com) or [dsud@frontiernet.net](mailto:dsud@frontiernet.net). For after hours assistance, contact office number for an emergency numbers.

We have been installing double check valves on all meters to prohibit any water from back flowing into the main lines that could contaminate the water system. With this valve, thermal expansion could create and could cause damage to your lines. To prevent thermal expansion, test your pop-off valve located on your water heater. Other information is available at office.

*Please, let us know if you have a swimming pool or sprinkler system for our records!*

**-NO DELIQUENT NOTICE WILL BE MAILED-  
CONTACT THE OFFICE TO MAKE SURE YOUR CURRENT HOME  
TELEPHONE NUMBER AND/OR CELL NUMBERS  
ARE ON FILE SO THAT WE MAY CONTACT YOU ABOUT  
INFORMATION PERTAINING TO YOUR ACCOUNT.**

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**Double Springs Utility District**  
2677 West Broad Street  
PO Box 3034  
Cookeville, TN 38502-3034



