

Double Springs Utility District

Volume 26, Issue 1

April 1, 2026

H₂O News

Board Meeting

The Board usually meets at 2:00pm on the second Monday of the Month. The meeting is held at the Utility's office located at 2677 West Broad Street. If you wish to be placed on the agenda, please call the Utility's office one week prior to the meeting date and request to be placed on the agenda. You can find our monthly meeting agendas posted on our website.

2026 Office Closing Dates

April 3, Good Friday
May 25, Memorial Day
July 3, Independence Day
September 7, Labor Day
November 11, Veteran's Day
November 26-27, Thanksgiving
December 24-25, Christmas

Board Members

The Utility is governed by three Board Members. The Members are as follows:

Lynn McHenry, President
Larry Rodgers, Vice President
David Bush, Secretary/Treasurer

Each member resides in the Double Springs Utility District service area and serves a four-year term. They are available for any questions you may have and you are invited to attend Board meetings to share any comments you may have.

Office Hours & Contact Information

Monday – Friday from 8:00 – 12:00 &
1:00-4:30, closed Wednesday
Office (931) 526-3827

Website www.doublesprings.utilitydistrict.com
Email info@doublespringsutility.com
Emergency (931) 526-3827

Extended Service Area

Recently, Putnam County received a grant that gave the opportunity to provide water service opportunities to areas in the county that do not have public water options. The residents in these areas depend on springs or wells to meet their water needs. Putnam County approached the District to serve and maintain water opportunities to these areas. The District agreed to assist in this opportunity to serve these residents.

Upon completion, this water line will serve portions of Highway 96, Martin Creek Road and McBroom Branch Road. A portion of Highway 96 is currently being served. Even though, the construction process has been delayed, the District along with Putnam County hope the residents included in this project will be served within the end of the year.

If you have any questions or comments pertaining to this project, or any project, please feel free to give us a call at the office.

Current Rate Schedule

In April of each year, the Board Reviews the budget based on the District expenses, needs and maintenance cost and determines if a rate increase is necessary. The Board keeps the best interest in the District and its customers. The goal is to provide quality water and customer service, while keeping the rates as reasonable as possible. The current fees and rates are listed below.

<u>Service Charges & Fees</u>		
<i>Service Charge \$45.00/\$80.00</i>	<i>Reconnection Fee \$50.00</i>	<i>Reinstall Fee \$30.00</i>
<i>Transfer Fee \$30.00</i>	<i>Return Check Fee \$30.00</i>	<i>Meter Set \$400.00</i>
<i>¾" Tap Fee \$1,500.00</i>	<i>1" Meter Set \$1,850.00</i>	<i>2" Meter Set \$3,950.00</i>
<u>Water Rates</u>		
<i>0-1,000 gallons....\$23.00 (before tax)</i>	<i>Each additional 1,000 gallons...\$10.33 (before tax)</i>	

CROSS CONNECTION NOTICE

We would like to ensure that our customers are aware of the dangers associated with outdoor activities. A garden hose submersed in any liquid or attached to certain devices used to spray pesticides or herbicides forms a cross connection. A cross connection is a situation where a possible source of contamination is directly linked to our public water system. If the end of your hose is connected to a chemical container, swimming pool, stagnant water tank or other contaminant during a water main break or fire, the substance can be siphoned back into the water system. This condition, known as back siphonage, could cause a public health hazard. Devices are available to prevent this problem; however, the best solution is to always be careful how you use your hose. If you find this to be a potential hazard, come by our office. We supply a device that can be installed between the hose and spigot to prevent backflow. Please help us provide a safe supply of water to all our customers. For more information on cross connection and how to protect against them, call the office.

Annual Meeting

September 14, 2026, 2:00 pm

Each month the Board holds a meeting to discuss the business of the District. All meetings are open to the public and we encourage you to attend to be more involved with your water provider! At our Annual Meeting the Board reviews financial audit reports. Refreshments will be served!

Payment Options

- Call the office and pay with our automated system over the phone or talk to us directly
- Mail your payment: PO Box 3034, Cookeville, TN 38502
- Bank draft (Contact office to sign up)
- Monthly online payments, visit our website
- Auto Credit/Debit, visit our website
- Come by our office

Any questions about any of these options feel free to reach out to us for details or assistance.

Please update your account with changes you may have with your address, email and contact numbers!



**Know what's below.
Call before you dig.**

CONSUMER CONFIDENCE REPORT

The 2025 Consumer Confidence Report (CCR) will be available on our website by June 1, 2026 along with previous reports. This report provides information about your drinking water, safety regulations by the TDEC's (Tennessee Department of Environmental and Conservation) and EPA's (Environmental Protection Agency) health standards. This report informs consumers water testing (and the results) we do to ensure quality water within our system. The report also includes testing results from the water treatment plant where we purchase our water that is supplied to you. This report may not be direct mailed to you, however, copies are available at our office and on our website. If you have any questions about this report or the quality of your drinking water, please contact our office. We want to make sure you feel confident in your drinking water.



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We post office closings, outages and
Other useful updates!

Copper Plumbing

Copper pipes installed prior to 1988, galvanized, and lead may have potential health risks. As pipes age, leaks occur and plumbing is replaced. Several pipes have been replaced since 1988 which are not a general concern. Some property owners may not have had any plumbing issues and have not replaced the plumbing. These property owners are who we need to reach out to us. We will keep these properties on file and provide annual updates on health concerns based on the type of pipe they may have. Please inform us if you have plumbing older than 1988 and/or if you have replaced your plumbing since 1988.

The District has replaced all service lines from our main line to your meter box. All our service lines have been replaced since 1988.

Upcoming Project

The District is planning to upgrade the water lines on Double Springs Road and Bloomington Road. With this project, older lines will be replaced and will replace aged asbestos lines. These lines have been in the ground for over 50 years. Removing older lines will help prevent water loss. With this project, the existing 4" and 6" water line will be upgraded to a 12" water line. Upgrading water line sizes, will increase volume and pressure for not just these areas but also in the Bloomington Springs area and Buffalo Valley Road.

The District has received a loan/grant from Rural Development for this project. The District and our engineer have worked on details for this project since 2019. We are excited to make progress in improving our system, therefore, improving your water service.

With construction, workers will be working along the roadsides. Please be mindful of "Construction Work Ahead" signs for the safety of our workers, yourself and others. We also ask for patience as contractors conduct their work and as yards and driveways will need to be restored. The construction process should begin this summer.

If you have any questions or comments pertaining to this project, or any project, please feel free to give us a call at the office.

Office Building



**Office site for Double
Springs Utility District!
Plans in the making!!**

Double Springs Utility District was established in 1964. Upon the initial establishment, the District was unable to have an office. Water bills and new services were managed thru Joe Haney's grocery store located on the corner of West Broad Street and McBroom Chapel Road. In the 1980's, the District purchased less than an acre of land located on the corner of Norton Road and Clemmons Road from Putnam County. The office building was less than 900 square feet with a small garage that contained maintenance supplies. In 1997, the District purchased a former auto garage on West Broad Street. Revisions were made that enabled the District to perform daily operations and still as of today.

The Board and Manager are currently working with the engineer on designing an office for our current needs and to plan for future needs. An office building with a maintenance warehouse will start construction later this year. The construction site will be located at 4899 Nashville Highway. A lot of you know where our water tank is located. Our office building will be located at that location as well.

We are super excited to think about the growth of our district since 1964. We are no longer the District that must serve our customers and maintain lines from a local store. We will be able to establish a premise that our customers, Board and staff will be able to continue to serve and operate in a building that is designed for our operations.

If you have any questions or comments pertaining to this project, or any project, please feel free to give us a call at the office.